

GP QUESTIONNAIRE RESULTS

Questionnaires were returned in February 2011.

	Yes	No	No Answer
1. Are resident's health care needs met by the Home?	87%	0%	13%
2. Does the Home respect resident's privacy and dignity?	100%	0%	0%
3. Does the Home support residents to administer their own medication or manage it correctly where this is not possible?	100%	0%	0%
4. Does the Home support the residents to live the life they choose?	87%	0%	13%
5. Do the staff have the right skills and experience to support resident's social and health care needs?	100%	0%	0%
6. Does the Home respond to the different needs of the residents?	100%	0%	0%
7. Has the Home responded appropriately if you or the resident has raised concerns about their care?	100%	0%	0%
8. What do you feel the Home does well?	12%	0%	88%
<ul style="list-style-type: none"> • The Home are professional, informed and dedicated. • They do their job very well. • It is a warm place, and feels happy. • Alerting GP's to arising issues/Caring and supportive • Respond well to resident's individual needs. • End of life care is good • Provide an excellent and caring environment for the elderly 			

9. How do you think the home can improve?	12%	0%	88%
<ul style="list-style-type: none"> • All satisfactory: no need for improvements • Need a clearer policy on managing the risks of falls- may help to establish links to other homes and agencies to share information more easily. • Its excellent already 			
10. If there is any aspect on the running of the Home you would like to make a comment on, please feel free to do so below. This can be on absolutely anything that is causing you concern.	12%	0%	88%
<ul style="list-style-type: none"> • I would always recommend the Home highly. 			